



COOPÉRATIVE FUNÉRAIRE DU
TIMISKAMING
FUNERAL COOPERATIVE INC.

Funerals • Cremations • Celebrations of Life • Monuments



Price List & Service Guide

Managing Funeral Director: Justin D. Leroux, CFSP

Funeral Establishment – Class 1 Licence FE1-236

111 Burnside Drive
Kirkland Lake, ON P2N 3J5

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Proudly Locally Owned and Operated by the Members of the Cooperative





Navigating end-of-life decisions can be difficult, even when planning years ahead. When someone dies, many decisions may need to be made quickly.

We are here to guide you, whether you are planning a simple burial or cremation, a traditional funeral or a personalized celebration of life.

We believe in our community and want to shape its future together. Eligible members receive the ES-01 discount once, either when prepaying or at the time of need. We also work with community partners to expand membership benefits.

Our team is here for you.

Les décisions de fin de vie peuvent être difficiles, même lorsqu'on planifie plusieurs années à l'avance. Au moment du décès, de nombreuses décisions doivent parfois être prises rapidement.

Notre équipe vous accompagne dans ces moments difficiles, que vous souhaitiez une inhumation ou une crémation simple, des funérailles traditionnelles ou une célébration de vie personnalisée.

Nous croyons à notre communauté et souhaitons bâtir son avenir ensemble. Les membres admissibles bénéficient du rabais sur les services professionnels ES-01 une seule fois, lors d'un contrat prépayé ou au moment du décès. Nous développons également des partenariats communautaires pour élargir les avantages offerts aux membres.

De la part de toute notre équipe, nous sommes là pour vous.

Justin D. Leroux CFSP
General Manager

Our Services

From simple cremation to traditional funerals and personalized celebrations of life, our team can help you create a meaningful tribute. We assist with immediate arrangements, benefit applications, notifications, clergy and celebrants, memorial products, cemeteries and monuments.

Our services combine traditional care with modern options, including hot-food catering and digital memorials. We work with experienced partners to support your family before, during and after the service.

We offer a world-class aftercare solution called Cadence, along with monuments and inscriptions for your convenience in addition to our modern offerings and catering services.

The Cooperative Membership

We are a community-owned cooperative. Members help shape our future by participating in annual general meetings and standing for election to the board, subject to the cooperative's bylaws. Membership also provides the specific benefits listed below, including a discount on ES-01 Professional Staff Services. The discount does not apply to the entire funeral bill.

Membership costs \$25 once. Eligible members receive one standard guest book and one round candle. When a package includes these items, credit \$55 for the book and \$45 for the candle against its price, once per funeral arrangement. A premium guest book receives the \$55 standard-book credit; any upgrade remains payable. Items not included in the package are provided separately at no charge.

Membership is not required to receive services.

At-need benefits apply when the deceased was a member at the time of death. A member may use the ES-01 discount once, either on a prepaid contract or on an at-need contract. A discount applied to a prepaid contract is not applied again at death. Changes to future benefits do not alter benefits already agreed to in a signed contract.

- **Discount: 20% off ES-01 Professional Staff Services** only. At the listed \$1,000 price, the saving is \$200 making the price \$800. *Other services, facilities, vehicles, merchandise, disbursements and taxes are excluded from this percentage discount.*
- **Free Candle and Guestbook**
- Access to **Legacy Planner for Pre-Need Arrangements at no cost** – a savings of \$195.
- Annual General Meeting: Members may attend, vote and contribute to the direction of the cooperative, subject to its bylaws.
- To join the cooperative, visit www.TFC.coop and select “Become a Member”.
- Our team is available 24 hours a day to assist you.

Additional fees may apply outside of normal business hours which are 9:00 a.m. to 4:00 p.m., Monday through Friday. See the applicable service entries for additional charges.

Membership fees are non-refundable and non-transferable.

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Essential Services

Essential Services are the minimum services we provide when coordinating the full disposition of a deceased person by cremation or burial. The itemized charges below identify what is included.

Professional Staff Services (ES-01) Professional consultation with licensed personnel, including but not limited to expert advice on options to meet your needs, drafting notices, and advice regarding possible government benefits. Coordination of all activities, rites, and ceremonies before, during and after they have been provided by us, and those provided by third-party suppliers, such as the cemetery, crematorium, florists, and media outlets (death notices). A death notice will be posted on our website and shared on our social media pages at no charge. Also included are overhead expenses such as maintenance and utilities, accounting and office administration, insurance and 24-hour access to emergency assistance.	\$1,000 ⁺⁺
Documentation, Permits, Etc. (ES-02) Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate, clergy record where required, cremation application or interment permission form. Third-party fees charged for documents are not included. We provide unlimited Proof of Death certificates.	\$400
Initial Transportation (ES-03) Vehicle, a trained staff member, and specialized equipment to transfer remains into our care during business hours from the place of death. The after-hours surcharge is \$150 per event. Additional assistance costs \$150 per person / per event. 25 kilometres included. Additional mileage charges may apply.	\$400
Facilities for Decedent Care (ES-04) Secure interim shelter of remains for up to 72 hours after the transfer from place of death. \$60 fee per additional 24 hours or part thereof. Bio-hazardous waste management, environmental fees and the disinfection of all facilities and equipment used.	\$400
Decedent Care (ES-05) This service is a minimum requirement. The deceased is checked for personal effects (which will be returned to the authorized representative, unless otherwise instructed) and placed into the casket selected. Setting facial features, basic hairdressing, cosmetics and bathing are also included. Embalming is also included when requested.	\$400
Final Transportation (ES-06) Vehicle and staff member to transfer the deceased to the final place of disposition or our Network Crematorium by service vehicle	\$400
Administration Vehicle (ES-07) General duty vehicle used in our daily operations to perform tasks such as registering a death, collecting cremated remains from the crematorium and making off-site arrangements.	\$350
Total of Itemized Essential Services	\$3,350
Timiskaming Funeral Cooperative Membership Discount ⁺⁺	20%
Total of Discounted Essential Services	\$3,150

*The membership discount applies once to ES-01 only: \$1,000 less 20% (\$200) = \$800.
Other Essential Services charges are unchanged; the member total is \$3,150.*

Where applicable, basic aftercare includes assistance with CPP death and survivor's benefit applications, health card cancellation and proof-of-death certificates. See page 22 for details. These services are included at no additional charge.

Packages: Direct Cremation

Our Direct Cremation package includes the services needed to arrange cremation, without visitation or a funeral service. It includes basic aftercare where applicable, proof-of-death certificates and an obituary on our website at no additional charge.

Services	
Essential Services As referenced on page 5, Essential services ES-01 through ES-07	\$3,350
Total of Services	\$3,350
Goods and Merchandise	
Casket: Ericault - Cardboard Cremation Casket A simple cardboard cremation casket with no pillow or liner. Designed to meet the minimum requirements for cremation. This is suitable for cremation. 76.5" L x 2' W x 13.5" H – Maximum Weight of 250 LBS Other simple cremation caskets are available in cases of oversized requirements.	\$350
Total of Goods and Merchandise	\$350
Disbursements	
BAO Consumer Protection Fee	\$30
Adult Cremation – Regular Additional cremation fees may apply for expedited services or oversized containers.	\$ 450
Death Registration – Kirkland Lake	\$30
Coroner Certificate	\$75
Total of Disbursements	\$585
Pre-Tax Total (Non-Member)	\$4,285
Pre-Tax Total (Cooperative Members)	\$4,085

You may wish to consider

- **Advanced Estate Assistance** – We will assist with credit cards, points programs, etc. – See page 22 for details.
- **Use of our Celebration Space** – You can use our facility for your celebration of life and/or reception including D.I.Y celebrations.
- **Graveside Service** – In cases where you wish to inter cremated remains in a cemetery, a service at the graveside provides a simple and dignified tribute.
- **An Urn** – An urn is often a nice personal touch and provides a way to express the life of your loved one.

Urns purchased outside of the funeral home are subject to a \$50.00 fee if we are filling the urn for you.

Packages: Simple Remembrance (Cremation)

Our Simple Remembrance package includes a private visitation for up to 25 people for one hour before cremation. It gives family and friends time with their loved one, without a funeral or memorial service.

Services	
Essential Services As referenced on page 5, Essential services ES-01 through ES-07	\$3,350
Facilities for Private or Community Visitation FFG-001 (1 Hour)	\$150
Staff for Gathering SSG-001 (1 Hour)	\$150
Total of Services	\$3,650
Goods and Merchandise	
Batesville LifeStories Stratford 27 Rental (286356) Constructed of Select Hardwood Solid, Rosetan Crepe Interior. Copper Hardware. Includes Insert at no additional cost. 85 L x 27 W x 23.38 H	\$1,100
Wood Rental Insert Oversize Crepe Half Couch (250226) Constructed of Plywood with a Rosetan Crepe Interior. Includes edge fabrics, pillow and throw. 77.5 L x 25 W x 14 H	<i>Included with Rental Casket</i>
Total of Goods and Merchandise	\$1,100
Disbursements	
BAO Consumer Protection Fee	\$30
Adult Cremation – Regular <i>Additional cremation fees may apply for expedited services or oversized containers.</i>	\$450
Death Registration – Kirkland Lake	\$30
Coroner Certificate	\$75
Total of Disbursements	\$585
Pre-Tax Total (Non-Member)	\$5,335
Pre-Tax Total (Cooperative Members)	\$5,135

You may wish to consider

- **Advanced Estate Assistance** – We will assist with credit cards, points programs, etc. – See page 22 for details.
- **Use of our Celebration Space** – You can use our facility for your celebration of life and/or reception including D.I.Y celebrations.
- **Graveside Service** – In cases where you wish to inter cremated remains in a cemetery, a service at the graveside provides a simple and dignified tribute.
- **An Urn** – An urn is often a nice personal touch and provides a way to express the life of your loved one.

Urns purchased outside of the funeral home are subject to a \$50.00 fee if we are filling the urn for you.

This package is often selected when pre-arranging because it gives family members the option of a private visitation before cremation.

Packages: Celebration of Life (Cremation)

Our Celebration of Life package includes the Direct Cremation services, use of the celebration space and reception lounge, and the Digital Stationery Package. Catering is additional.

Services	
Essential Services As referenced on page 4, Essential services ES-01 through ES-07	\$3,350
Facilities and/or Equipment for Celebration FFS-001	\$500
Staff for Celebration SSS-0001 SSS-001	\$500
Facilities for reception: - RCP-001 Use of the reception room for up to 2 hours. Includes set-up and clean-up.	\$400
Staff services for reception: - RCP-003 One staff member is required for up to 75 people, after which an additional staff member is required per 75 people.	\$150
Total of Services	\$4,900
Goods and Merchandise	
Casket: Ericault - Cardboard Cremation Casket A simple cardboard cremation casket with no pillow or liner. Designed to meet the minimum requirements for cremation. This is suitable for cremation. 76.5" L x 2' W x 13.5" H – Maximum Weight of 250 LBS	\$350
Digital Stationery Package (STRY-P-DIG) See Page 14 for description	\$595
Total of Goods and Merchandise	\$945
Disbursements	
BAO Consumer Protection Fee	\$30
Adult Cremation – Regular <i>Additional cremation fees may apply for expedited services or oversized containers</i>	\$450
Death Registration – Kirkland Lake	\$30
Coroner Certificate	\$75
Total of Disbursements	\$585
Pre-Tax Total (Non-Member)	\$6,430
Member Total: less \$200 ES-01 and \$100 stationery credits	\$6,130

You may wish to consider

- **Advanced Estate Assistance** – We will assist with credit cards, points programs, etc. – See page 22 for details.
- **An Urn** – An urn is often a nice personal touch and gift to the person who passed away.
- **Catered Reception** – We offer receptions of both classic sandwiches, desserts and wholesome hot food options.

Urns purchased outside of the funeral home are subject to a \$50.00 fee if we are filling the urn for you.

Packages: Same Day Memorial Service (Cremation)

Our Same Day Memorial Service package is designed to provide a dignified expression of a life and invite the community to share in a personal and beautiful farewell that takes place all on the same day.

This package is similar to our Celebration of Life package.

This package can be adapted for casket burials following a celebration.

Services	
Essential Services As referenced on page 5, Essential services ES-01 through ES-07	\$3,350
Facilities for Private or Community Visitation FFG-001 (1 Hour plus setup) (\$150 per hour)	\$150
Staff for Gathering SSG-001 (1 Hour plus setup) (\$150 per hour)	\$150
Facilities and/or Equipment for Celebration FFS-001	\$500
Staff for Celebration SSS-0001 SSS-001	\$500
Total of Services	\$4,650
Goods and Merchandise	
Casket: Ericault Cardboard A simple cardboard cremation casket with no pillow or liner. Designed to meet the minimum requirements for cremation in Ontario. Manufactured by Ericault. <i>This is suitable for cremation. 76.5" L x 2' W x 13.5" H – Maximum weight of 250LBS</i>	\$350
Standard Stationery Package (STRY-P-STD) See Page 14 for description	\$300
Total of Goods and Merchandise	\$650
Disbursements	
BAO Consumer Protection Fee	\$30
Adult Cremation – Regular <i>Additional cremation fees may apply for expedited services or oversized containers</i>	\$450
Death Registration – Kirkland Lake	\$30
Coroner Certificate	\$75
Total of Disbursements	\$585
Pre-Tax Total (Non-Member)	\$5,885
Member Total: less \$200 ES-01 and \$100 stationery credits	\$5,235

You may wish to consider

- **Advanced Estate Assistance** – We will assist with credit cards, points programs, etc. – See page 22 for details.
- **An Urn** – An urn is often a nice personal touch and gift to the person who passed away.
- **Catered Reception** – We offer receptions of both classic sandwiches, desserts and wholesome hot food options as well.

Packages: Graveside Service

Our graveside service is designed to offer families a simple and dignified service at the place of interment or inurnment. This package is designed to suit both casket burials and urn burials.

Services	
Essential Services As referenced on page 5, Essential services ES-01 through ES-07	\$3,350
Staff For Graveside Celebration (Casket Or Urn) SSS-002	\$300
Funeral Coach VCL-02 (Requires ES-06)	\$150
Total of Services	\$3,800
Disbursements	
BAO Consumer Protection Fee	\$30
Death Registration – Kirkland Lake	\$30
Total of Disbursements	\$60
Pre-Tax Total (Non-Member)	\$3,860 <i>This cost does not include Casket or Cremation Costs. See Below.</i>
Pre-Tax Total (Cooperative Members)	\$3,660 <i>This cost does not include Casket or Cremation Costs. See Below.</i>

Items you may need that are not included with this package

- **Casket:** Choose from the styles and materials on pages 16-18. Your funeral director can explain the available options.
- **Clergy & Cemetery Disbursements** - You will need to consider the costs associated with a religious or civil service as well as any of the costs at the cemetery. A Funeral Director will guide you through this process.
- **In cases of cremation you will also need to consider:** Cost of Cremation, an Urn and the Coroner Disbursements.
- **In cases of casket burial you may also need to consider:** Embalming depending on service delay or other factors. A Funeral Director will provide guidance on your situation

You may wish to consider

- **Advanced Estate Assistance** – We will assist with credit cards, points programs, etc. – See page 22 for details.
- **An Urn** – An urn is often a nice personal touch and gift to the person who passed away.
- **Prayer cards or memorial stationery** - Offer a keepsake for those attending the graveside service. A range of formats and personalized options is available; see pages 14-15.

Packages: Traditional Service (With Burial)

Our Traditional Service package is designed to provide the services for a dignified and personal farewell prior to a religious or civil funeral service. It includes all of our essential services as well as a memorial tribute package.

Services	
Essential Services As referenced on page 5, Essential services ES-01 through ES-07	\$3,350
Facilities for Private or Community Visitation FFG-001 (4 Hours) Includes setup and clean-up. \$150 an hour.	\$600
Staff for Gathering SSG-001 (4 Hours) Includes setup and clean-up. \$150 an hour.	\$600
Staff for Celebration SSS-0001	\$500
FACILITY AND / OR EQUIPMENT FOR CELEBRATION - FFS-001 Designated facilities and / or use of equipment for the celebration for a maximum of 2 hours	\$500
Funeral Coach VCL-02 (Requires ES-06)	\$150
Total of Services	\$5,700
Goods and Merchandise	
Digital Stationery Package (STRY-P-DIG) See Page 14 for description. <i>This stationery package is included with select caskets at no cost.</i>	\$595
Advanced Estate Assistance ADM-002 See page 22 for description	Included at no charge Standalone price: \$495
Total of Goods and Merchandise	\$595
Disbursements	
BAO Consumer Protection Fee	\$30
Death Registration – Kirkland Lake	\$30
Total of Disbursements	\$60
Package Discount Total	\$495
Pre-Tax Total (Non-Member)	\$6,355
Member Total:	\$6,055

Items you may need that are not included with this package

- **Casket:** Choose from the styles and materials on pages 16-18. Your funeral director can explain the available options.
- **Clergy & Cemetery Disbursements -** You will need to consider the costs associated with a religious or civil service (Should you wish to have one) as well as any of the costs at the cemetery. A Funeral Director will guide you through this process.

Included Aftercare

- Advanced Estate Assistance ADM-002 is included in this package at no additional charge. See page 22.

Packages: Traditional Service (With Cremation)

Our Traditional Service package is designed to provide the services for a dignified and personal farewell prior to a religious or civil funeral service. It includes all of our essential services as well as a memorial tribute package. This package includes cremation following the civil or religious service.

Services	
Essential Services As referenced on page 5, Essential services ES-01 through ES-07	\$3,350
Facilities for Private or Community Visitation FFG-001 (4 Hours) Includes setup and clean-up	\$600
Staff for Gathering SSG-001 (4 Hours) Includes setup and clean-up	\$600
Staff for Celebration SSS-0001	\$500
FACILITY AND / OR EQUIPMENT FOR CELEBRATION - FFS-001 Designated facilities and / or use of equipment for the celebration for a maximum of 2 hours	\$500
Funeral Coach VCL-02 (Requires ES-06)	\$150
Total of Services	\$5,700
Goods and Merchandise	
Batesville LifeStories Stratford 27 Rental (286356) Constructed of Select Hardwood Solid, Rosetan Crepe Interior. Copper Hardware. Includes Insert at no additional cost. 85 L x 27 W x 23.38 H	\$1,100
Wood Rental Insert Oversize Crepe Half Couch (250226) Constructed of Plywood with a Rosetan Crepe Interior. Includes edge fabrics, pillow and throw. 77.5 L x 25 W x 14 H	<i>Included with Rental Casket</i>
Digital Stationery Package (STRY-P-DIG) See Page 14 for description	\$595
Advanced Estate Assistance ADM-002 See Page 22 for description	<i>Included At No Cost</i>
Total of Goods and Merchandise	\$1,695
Disbursements	
BAO Consumer Protection Fee	\$30
Death Registration – Kirkland Lake	\$30
Coroner Certificate	\$75
Adult Cremation – Regular <i>Additional cremation fees may apply for expedited services or oversized containers</i>	\$450
Total of Disbursements	\$585
Pre-Tax Total (Non-Member)	\$8,625
Member Total:	\$8,335

Items you may need that are not included with this package

- **Clergy & Cemetery Disbursements** - You will need to consider the costs associated with a religious or civil service (Should you wish to have one) as well as any of the costs at the cemetery. A Funeral Director will guide you through this process.

You may wish to consider

- **Memorial Stationery:** Your funeral director can explain additional options on page 14.
- **An Urn** – An urn is often a nice personal touch and gift to the person who passed away.
- **Catered Reception** –We offer receptions of both classic sandwiches, desserts and wholesome hot food options as well.

All prices are in Canadian dollars. Applicable taxes are additional.

Green Burials & Cremation

Our Kirkland Lake location is pleased to be recognized by the Green Burial Council as a green Funeral Home. Our Green service packages below provide different options that can be tailored to honour and celebrate the life of your loved one in a unique and meaningful way.

What is a Green Burial?

We define "Green Burial" as a way of caring for the deceased with minimal environmental impact that aids in the conservation of natural resources, reduction of carbon emissions, and the restoration and / or preservation of habitat. A Green Burial means placing your loved one in a biodegradable casket, with no outer liner or vault and no formaldehyde-based preparation of the body.

Can I have a Green Burial?

Yes. We are the only Green Burial Council certified Funeral Provider in Northern Ontario. This means we meet all the requirements set out for funeral homes by the council. A green burial can include a funeral service and visitation, with an appropriate casket and preparation methods.

Green Embalming costs \$250 in addition to the Decedent Care charge to offset the cost of these specialty chemicals.
Green Embalming GR-001

Can I have a Green Cremation?

Yes. As with a green burial, you may choose a full service or a simple memorial service. Our funeral directors will provide you with options that align with the green burial council requirements.

Selection of Green Burial Caskets

These caskets meet the requirements for a green burial.

Name & Model Number	Description	Price
Loop Living Cocoon BR195-00001 By Victoriaville	Made from mycelium (mushroom roots) and upcycled natural fibres, this innovative casket supports a natural return to the earth. When buried, it biodegrades within approximately 45 days, enriching the soil and contributing to ecosystem regeneration. Natural Moss Interior. 85"L x 29.5" W x 17.70 H <i>Not suitable for cremation</i>	\$5,550.00
Natura PC WE251-00001 By Northern Caskets	Solid Poplar, 100% Natural Cotton Interior, 80.875 W 28.999 H 19.687 <i>Suitable for cremation</i>	\$2,310.00
Six-Point Bamboo Coffin 4CA 8J5 H Haven By Northern Caskets	Made from natural Bamboo with a natural cotton interior. 80" L x 26" W x 13" H <i>Suitable for cremation</i>	\$3,795.00

Many Other Options Available

Selection of Green Urns

These urns meet the requirements for a green burial.

Name & Model Number	Description	Price
Loop EarthRise US899-00022 By Victoriaville	A sustainable urn designed to return naturally to the earth. The Loop EarthRise™ biodegrades within 45 days, enriching the soil and creating a source of new life. 9" W x 12.63" L	\$590.00
NewPointe Breda <i>Product Code Varies</i> By Batesville	Batesville's Breda Collection comes in a number of colours and is constructed of Biodegradable Earthenware and is suitable for burial and water scattering. 7.09" L x 7.09" W x 9.65" H Colours include: Blue (283596) Grey (283597) or Sand (283595)	\$399.00

Many Other Options Available

All prices are in Canadian dollars. Applicable taxes are additional.

Stationery and Stationery Packages

Choose Standard laminated cards or Premium folded cards, with coordinated keepsakes and digital tributes to suit your family.

Simple Stationery Package \$225 | Members \$170 (STRY-P-SMP)

A simple and elegant selection: **50 Standard laminated small cards or 25 bookmarks**, a standard **guest book** and **25 standard thank-you cards**. Member price includes a \$55 book credit; a round candle is also provided at no charge.

Standard Stationery Package \$300 | Members \$200 (STRY-P-STD)

Includes **100 Standard laminated small cards or 50 bookmarks**, a standard **guest book**, a personalized round **memorial candle** and **50 standard thank-you cards**.

Digital Stationery Package \$595 | Members \$495 (STRY-P-DIG)

Includes **125 Premium folded memorial cards or 150 bookmarks or 150 small cards**, a standard **guest book**, a personalized **round memorial candle**, a **professional video tribute with up to 50 photos**, a copy on USB, a personalized memorial site and **50 standard thank-you cards**.

Premium Stationery Package \$795 | Members \$695 (STRY-P-PDG)

Includes **150 Premium folded memorial cards or 200 bookmarks or 200 small cards**, **premium guest book**, **50 standard thank-you cards**, a **keepsake box**, a **personalized round memorial candle**, a **professional video tribute with up to 50 photos**, a copy on USB, a personalized memorial site and a **memorial photo book**. Also includes on-site live-streaming if applicable.

41120

Live Streaming

Live Streaming (Within Funeral Home Chapel) LS-001 \$125

A service can be broadcast from our chapel through our proprietary live streaming service that is integrated with our website. This allows family and friends to attend remotely.

Live Streaming (At Another Location) LS-002 \$250

A service can be broadcast from any location that has LTE or 5G cellular service, however, we cannot guarantee the quality of video or sound as each location has unique lighting, sound, etc.

Live Streaming Availability Subject to Change – A Funeral Director will provide guidance

Service delivery of customized memorial products and services

Personalized products may require 48 to 72 hours to complete and ship. Your funeral director will confirm submission and approval deadlines. Missed deadlines may delay delivery; we will discuss available options with you. Packages include one coordinated design and one consolidated proof-revision round. Additional work and substitutions are quoted for approval. Cancellation requests and refunds are handled under the FBCSA and applicable law. Any lawful deduction for services already provided or customization expenses will be explained and itemized. Approval of a proof does not waive statutory rights. Member book and candle credits apply once per arrangement. Livestreaming is separate unless included in your funeral-service arrangement.

Stationery & Customized Memorial Options

We provide a large range of memorial options and upon request we can order a number of customized items for you. Here are some of our common options:

Prayer Cards / Folders / Bookmarks / Postcards

Style / Quantity	50	75	100	125	150	200
Standard Laminated Cards 2.5"x 3.75"	\$135	\$155	\$175	\$207	\$215	\$235
Standard Laminated Bookmarks 2"x 5.5"	\$145	\$165	\$195	\$217	\$225	\$245
Standard Laminated Postcards 4"x 6"	\$225	\$265	\$295	\$325	\$359	\$423
Premium Folded Memorial Cards 4.5"x5.5"	\$125	\$145	\$165	\$185	\$205	\$245

Service Programs

Style / Quantity	50	75	100	125	150	200
Premium Service Program (1 Page) 8.5"x5.5"	\$180	\$255	\$330	\$437	\$480	\$630

Additional double-sided pages: \$3 per page, per program, including saddle stitching.

Thank You Cards

Standard Thank You Cards (*Sizes Vary*): \$25 per 25 cards

Premium Personalized Thank You Cards 4.5"x5.5": \$62 per 25 cards

Guest Book

Standard Guest Book: \$55 | Premium Guest Book: \$75

Other premium options available by custom order.

Canvas, Metal or Framed Portraits

Canvas: 8"x10" \$100 | 20"x30" \$200

Metal: 8"x10" \$110 | 11"x14" \$150

Framed in solid wood with a white mat: 8x10 \$105 | 11"x14" \$140 | 16"x20" \$155

Personalized Memorial Blankets

Standard *Sherpa Blanket with carrying bag* 50"x60" \$175

Large *Sherpa Blanket with carrying bag* 60"x80" \$215

Memorial Candles *Includes Customized Printed Memorial Insert*

Round Candle \$25

Square Candle \$35

Memorial Photo Books

Hardcover Photo Book 8.5 x 11 inches, themed. 25-50 photos: \$145 | 50 – 100: \$185 | 100-125: \$200 | 125-150 \$255

Additional Photo Books (*An original photo book must have been ordered*): \$100

Additional Photos: \$0.75 per photo (*This is applicable to the original and additional photo books*)

Professional Video Tributes and Collabs

Video Tribute *Photo slideshow with photo touch-ups, up to 50 photos and 5 short video clips, music on a USB*: \$145

Video Tribute *Photo - up to 100 photos and 5 short video clips*: \$200

Video Tribute Additional Photos: \$0.55 per photo.

Video Collab: Collection of up to 20 video clip messages and 50 photos. \$265

Professional Graphic Designer Services

If you want a personal theme created, specialized cards, etc, a graphic designer will work with you: \$85 per hour

Rushes & Revisions

When ordering a photo book or video tribute within 48 hours of the service or need: \$65

Additional Photo Book, Stationery or Video Tribute/Collab Revisions: \$45 per round

Receptions

Facilities for a gathering where food and beverages are to be served. Catering is additional. We offer a variety of menus to choose from. Coffee, tea, dishware, cutlery, and use of the kitchen are included. Serving of alcohol requires a Special Occasions Permit obtained from the AGCO and the hiring of a Smart Serve-certified server. Refreshments must be ordered through the funeral home and where alcohol is sold, food must be offered and therefore requires catering.

Facilities for reception: - RCP-001 Use of the reception room for up to 2 hours. Includes set-up and clean-up.	\$400
Facilities for expanded reception: - RCP-002 Use of the expanded reception room for up to 2 hours. Includes set-up and clean-up.	\$600
Staff services for reception: - RCP-003 One staff member is required for up to 75 people, after which an additional staff member is required per 75 people.	\$150 per 75 guests
Smart Serve-Certified Server - RCP-004 \$75 One Smart Serve-certified server is required per 50 people. An appropriate licence to serve alcohol is the responsibility of the client.	\$75 per 50 guests

Catering Options

We offer a range of catering options so families can choose suitable meals and desserts.

Catering options require the use of the reception room and staff for receptions.

All catering options include: plates, cups, napkins, coffee, tea, hot chocolate, hot water, water, a variety of soft drinks and cutlery.

Classic Reception – \$20.50 per person

Our classic reception menu includes sandwiches, wraps, cheese and crackers, deli meats, vegetables and dip, fresh fruit and desserts.

Hot Food Catering Options

Hot Food Catering and Dinners are available in partnership with Melissa's Cozinha

Selections and Pricing are subject to change. A copy of their menu and pricing is available at the funeral home or by e-mail at any time and without any obligations or questions.

The prices provided by Melissa's Cozinha apply to services, celebrations or events held at the funeral home, which require staff and facilities service fees.

Sandwiches, Wraps, Soups, Muffins, Pastries, Tarts, Cabbage Rolls, Roast Beef, Turkey Dinners and more.

Casket Selections

Batesville		
Name & Model Number	Description	Price
Lyra Brown 269152	Solid Pine, Rosetan Crepe Interior, L 81.36 W 27.82 H 19.98, <i>Suitable for cremation</i>	\$1,810.00
Fireside Oak ** 269166	Solid Oak, Oatmeal Duck Cloth Interior Multiple Overlay L 82.25 W 28.25 H 23.00 <i>Suitable for cremation</i>	\$3,895.00
Lynx Brown 262858	Solid Pine, Rosetan Crepe Interior, L 81.50 W 28.20 H 23.00 <i>Suitable for cremation</i>	\$2,038.00
Dryden Red 274158	Select Hardwoods and Veneers, Rosetan Crepe Interior, L 81.50 W 28.20 H 23.00 <i>Suitable for cremation</i>	\$2,258.00
Finley Pine 146897	Solid Pine, Duckcloth Interior, L 82.25 W 28.25 H 22.75 <i>Suitable for cremation</i>	\$2,990.00
Pisces White 257953	20 Gauge Steel, Ivory Crepe Interior, L 83.00 W 28.25 H 23.75 <i>Not suitable for cremation</i>	\$2,030.00
Earthtone 148028	20 Gauge Steel, Rosetan Crepe Interior, L 83.00 W 28.25 H 23.75 <i>Not suitable for cremation</i>	\$2,350.00
Galaxy 148052	20 Gauge Steel, Silver Crepe Interior, L 83.00 W 28.25 H 23.75 <i>Not suitable for cremation</i>	\$2,638.00
Ocean Blue** 147852	18 Gauge Steel, Light Blue Crepe Interior, L 83.00 W 28.25 H 23.75 <i>Not suitable for cremation</i>	\$3,700.00
Pine 52X Square H 284456	Solid Pine, No fabric Interior, L 76.25 W 26.25 H 17.75 <i>Suitable for cremation</i>	\$1,670.00
Blue Steel Cloth Sq Round Top* 179295	Cloth Covered Fiberboard, Ivory Crepe Interior, L 81.00 W 25.00 H 20.50 <i>Suitable for cremation</i>	\$1,312.20

Rental Casket Options Rental Casket and Inserts provided by Batesville.		
Name & Model Number	Description	Price
LifeStories Stratford 27 Rental 286356	Constructed of Select Hardwood Solid, Rosetan Crepe Interior. Copper Hardware. Includes Insert at no additional cost. 85 L x 27 W x 23.38 H	\$1,100.00
Wood Rental Insert Oversize Crepe Half Couch 250226	Constructed of Plywood with a Rosetan Crepe Interior. Includes edge fabrics, pillow and throw. 77.5 L x 25 W x 14	<i>Included with Rental Casket</i>

*Caskets denoted with a * are stocked in house, others are warehoused and delivery will need to be arranged. A Funeral Director will provide guidance on timing and delivery options.

Caskets marked with a + include our Digital Stationery Package at no additional cost.
If the digital stationery package is declined there is no monetary discount.

Other Caskets Available Upon Request

Casket Selections

Victoriaville		
Name & Model Number	Description	Price
Founders PC PV289-00029	Chestnut Finish, Beige Crepe Interior, L 80.37 W 29.00 H 17.25 <i>Suitable for cremation</i>	\$1,280.00
Westvale PC* PV281-00031	Amber pine finish, beige crepe interior. L 82.75 W 29.25 H 14.50 <i>Suitable for cremation</i>	\$1,070.00
Glenbar HC 27" LP CM580-00002	Solid Wood, White Crepe Interior, L 79.37 W 32.72 H 17.50 <i>Suitable for cremation</i>	\$1,220.00
Logica PC WE250-00001	Solid Poplar, 100% Natural Cotton Interior L 80.75 W 28.99 H 19.68 <i>Suitable for cremation</i>	\$3,100.00
Natura PC WE251-00001	Solid Poplar, 100% Natural Cotton Interior, L 80.87 W 28.99 H 19.68 <i>Suitable for cremation</i>	\$2,310.00
Michael Angelo PC+ WC220-00001-CC	Solid Maple, Beige Velvet Interior, L 82.625 W 28.690 H 22.500 <i>Suitable for cremation</i>	\$6,184.70
Puma PC WR252-00180-CC	Solid Poplar and Veneer, Beige Crepe Interior, L 81.12 W 28.42 H 20.12 <i>Suitable for cremation</i>	\$2,290.00
Timberland PC WR255-00554	Solid Pine, Tan Crepe Interior, L 82.62 W 28.55 H 22.50 <i>Suitable for cremation</i>	\$2,990.00
Accent Cedar PC+ WR280-00002	Solid Cedar, Tan Crepe Interior, L 82.62 W 28.55 H 22.50 <i>Suitable for cremation</i>	\$4,250.00
Homestead PC PV285-00025	Coach Cherry Finish, Tan Crepe Interior, L 82.50 W 29.25 H 17.75 <i>Suitable for cremation</i>	\$1,740.00

Distributions Ericaault		
Name & Model Number	Description	Price
Ericault Cardboard CERBE-109	Basic fibreboard base and cover. No interior <i>Suitable for Cremation - Not Suitable for Burial</i> 76.5 L x 2 W x 13.5 H	\$350.00

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Caskets marked with a + include our Digital Stationery Package at no additional cost.
If the digital stationery package is declined there is no monetary discount.

Other Caskets Available Upon Request

Casket Selections

Northern

Name & Model Number	Description	Price
Carter Mahogany * 228M	Solid Poplar, Rosetan Crepe Interior, L 80 W 30 H 21 <i>Suitable for cremation</i>	\$2,736.00
Eden + 105	Solid Poplar, Natural Cotton Interior L 80 W 30 H 22 <i>Suitable for cremation</i>	\$4,414.00
Monarch Gold + 955G	Solid Mahogany, Toast Velvet Interior L 83 W 30 H 23 <i>Suitable for cremation</i>	\$9,418.50
Camo + 303	Solid Hardwood, Rosetan Crepe/Realtree Camo Interior L 80 W 29 D 22 <i>Suitable for cremation</i>	\$4,314.80
Woodward 527	Solid Poplar, Rosetan Crepe Interior L 80 W 28 H 17 <i>Suitable for cremation</i>	\$1,952.00

Casket Customization

Many of the caskets we carry allow for customization in a number of ways. Some caskets allow for custom corners that represent someone's life and be a last token for a family to have a keepsake if they choose.

Some caskets can also be customized to express the religious or spiritual beliefs of your loved one.

Indigenous and Métis Expressions - Included at No Cost

We recognize the importance of blankets and symbolism to First Nations and Métis peoples of Canada. It is customary for Indigenous people to use blankets for ceremonial purposes.

This is included at no cost in most caskets by Northern Casket. Northern Casket is the provider of this kit and it is sized for most of their products. A funeral director will provide guidance on availability.



Christian and Catholic Expressions - Included at No Cost

For Christian and Catholic families, included at no cost with any casket that has an interior; we are proud to offer a hanging cross or crucifix and if part of your loved one's faith tradition a rosary.

Batesville LifeStories Memory Frame - \$215

Many Batesville caskets allow for a special and deeply customized memory panel that can be placed in the interior cap-panel. They can be customized with photos, backgrounds and religious or cultural symbols.

A funeral director will explain which caskets accept a Memory Frame and the required lead time.

*Caskets denoted with a * are stocked in house, others are warehoused and delivery will need to be arranged. A Funeral Director will provide guidance on timing and delivery options.

Caskets marked with a + include our Digital Stationery Package at no additional cost.

If the digital stationery package is declined there is no monetary discount.

Other Caskets Available Upon Request

All prices are in Canadian dollars. Applicable taxes are additional.

Urn Selections

Commemorate Group Inc		
Name & Model Number	Description	Price
Infinity Pewter A210	Alloy, Pewter, L 6.3 W 6.3 H 10.43	\$400.00
Infinity Gold A211	Alloy, Gold, L 6.30 W 6.30 H 10.43	\$400.00
Radiance Copper A217	Alloy, Copper, L 6.30 W 6.30 H 10.43	\$400.00
Divine Flying Doves A572	Alloy, Blue with Doves, L 6.89, W 6.89 H 9.84	\$493.00
Mother of Pearl A230	Brass, Mother of Pearl, L 7.28 W 7.28 H 9.65	\$648.00
Prairie Wheat A131	Brass, Wheat, L 6.10 W 6.10 H 9.84	\$586.00
Tulip Red A1052	Brass & Alloy, Red, L 8.27 W 8.27 H 10.39	\$710.00
Tulip Pink A1053	Brass & Alloy, Pink, L 8.27 W 8.27 H 10.39	\$710.00
Tulip White A1055	Brass & Alloy, White, L 8.27 W 8.27 H 10.39	\$710.00
Blessing Lavender A298	Brass & Alloy, Lavender, L 7.28 W 7.28 H 11.22	\$679.00
Blessing Pearl A290	Brass & Alloy, Pearl, L 7.28 W 7.28 H 11.22	\$679.00
Blessing Midnight A292	Brass & Alloy, Black, L 7.28 W 7.28 H 11.22	\$679.00
Blessing Pearl Crimson A299	Brass & Alloy, Crimson Pearl, L 7.28 W 7.28 H 11.22	\$679.00
Heartfelt Brushed Gold A1111	Brass, Gold with Crystal, L 8.86 W 10.63 H 7.87	\$904.00
Heartfelt Brushed Rose Gold A1110	Brass, Rose Gold with Crystal L 8.86 W 10.63 H 7.87	\$904.00
LoveHeart Red A1000	Brass & Alloy, Red, L 8.07 W 9.45 H 7.87	\$536.00
LoveHeart Pearl A1003	Brass & Alloy, Pearl, L 8.07 W 9.45 H 7.87	\$536.00
Tulip Purple A1054	Brass & Alloy. Purple, L8.27 W 8.27 H 10.39	\$710.00
Holy Cross Silver Grey & White CA140	Porcelain, Silver Grey & White, L 5.51 W 7.09, H 12.2	\$927.00
Love Dove White CA100	Porcelain, White, L 13.39 W 8.66 H 7.87	\$772.00

All prices are in Canadian dollars. Applicable taxes are additional.

Urn Selections

Batesville

Name & Model Number	Description	Price
Denton Rustic Urn* 285967	Distressed Wood L 7.25 W 9.75 H 7.50	\$388.00
Solaris Urn 272094	Select Solid Hardwood, Rosewood Stain, L 6.75 W 6.63 H 10.50	\$431.00
Westfield Antique Copper 285957	Handcrafted in brass with polished accents. L 8.9 W 6.5 H 8.9	\$487.50
Navy Synthetic Marble 238320	Constructed of durable composite material with marbleized finish. L 6.75 W 9.69 H 6.75	\$462.00
Longworth Angel Falls 284198	Constructed of Ceramic An artisan crafted circular design and a chipped pattern create a unique urn made to honour the memory of your loved one. L 9.5 W 9 H 5.5	\$927.00

Victoriaville

Name & Model Number	Description	Price
Marble Coffeetone US335-20001	Cultured Marble, Coffee, L 9.75 W 6.75 H 6.50	\$379.00
Welland Walnut US135-50000	Wood, Walnut & Maple, L 7.50 W 6.50 H 8.75	\$453.25
Ricordo US199-00010	Wood, Light Cherry Satin, L 10.50 W 8.50 H 6.50	\$416.50
Pierre Together Forever UD899-00001	Stone Companion, Beige, L 9.80 W 9.80 H 7.50	\$1,739.50
Memoriam Copper US440-00447	Metal, Copper, L 4.80 W 8.50 H 8.30	\$428.75
Heart Ivory Companion UD335-30005	Cultured Marble, Ivory, L 9.60 W 9.40 H 9.00	\$1,984.50
Black Gas Tank US899-30115	Metal, Black, L 11.90 W 9.80 H 8.00	\$759.50

Other Urn Selections

We work with a number of vendors, including local artists to ensure we can provide a truly personal and meaningful selection of urns, keepsakes and jewellery pieces.

A Funeral Director can provide you with a number of options based on your needs.

*Urns denoted with a * are stocked in house, others or those with customizations requested must be ordered and delivery will need to be arranged. A Funeral Director will provide guidance on timing and delivery options.

Other Urns Available on Request

All prices are in Canadian dollars. Applicable taxes are additional.

Aftercare Services

Basic Estate Assistance with Cadence - Complimentary Service

After a death, families often face many estate-settlement tasks as well as grief. Our included Basic Estate Assistance service helps you understand the next steps, such as managing accounts and submitting notifications. Cadence offers ongoing grief support, guidance on notifications and applications, identity-protection tools, and live chat or telephone assistance.

We assist with CPP benefit applications, CPP/OAS notifications and health card cancellations where applicable. Available assistance may vary when services are funded by social assistance or when family circumstances are complex.

Advanced Estate Assistance ADM-002 (ADM-002) - \$495

Our Advanced Estate Assistance ADM-002 program offers a meeting with our Aftercare Director to help you use the Cadence platform and work through the tasks below, as applicable to your circumstances:

- Everything in Basic Estate Assistance
- Notification to Credit Bureaus
- Notification to over 500 organizations and agencies:
 - OMERS
 - HOOPP
- Cancellation of memberships (e.g., gym, clubs, loyalty programs).
- Employer and union notifications.
- Private Pensions.
- Passport death notifications.
- Vehicle registrations and advice.
- Utilities/cell phone/cable etc.
- Pet service notifications
- Home Insurance
- Mail forwarding or cancellation.
- Termination of passport and driver's licence.
- Assistance with email account deactivation.
- Closing or memorializing social media accounts (Facebook, Instagram, LinkedIn, etc.).
- Addressing online subscriptions or streaming services.
- Notifications to pharmacies and health care providers
- We will also arrange a call with your Cadence Advisor who will provide ongoing support.

Why Cadence?

Cadence offers more than help with cancellations and notifications. Its services include group grief support and a tailored timeline of estate tasks. You can add family members to your portal, assign tasks and work with relatives or financial advisors remotely. Cadence also offers tools to help protect your loved one's identity.

Since Cadence has so many avenues to support families, we were honoured to partner with them to help those who turn to us in their moment of need.

Legacy Planner (ADM-003) - \$195 / Free for Cooperative Members

When pre-arranging with us, we are proud to offer you Cadence Legacy Planner, which provides a safe place to keep copies of your important documents, including pre-arrangements, your will, banking and financial information as well as your wishes and important contacts. You can share access to the portal with your estate trustee, financial planner or trusted loved one.

Urn Vault Selections

Urn vaults are protective containers designed to resist earth pressure, water and other environmental conditions. Some are weighted to help resist movement over time. Your funeral director can explain the options if you choose to purchase a vault.

Batesville		
Name & Model Number	Description	Price
Pebblecove Urn Vault 205557	Composite Construction, Tan, L 16.13 W 19.88 H 15.25	\$672.50
Charleston Urn Vault 264677	Composite Construction, Blue Grey, L20.25 W 20.25 H 16.00	\$712.00

Explanation of Charges: Staff Services

PROFESSIONAL & STAFF SERVICES - ESSENTIAL SERVICES - ES-01 Professional consultation with licensed personnel, including but not limited to expert advice on options to meet your needs, drafting notices, and advice regarding possible government benefits. Coordination of all activities, rites, and ceremonies before, during and after they have been provided by us, and those provided by third-party suppliers, such as the cemetery, crematorium, florists, and media outlets (death notices). A death notice will be posted on our website and shared on our social media pages at no charge. Also included are overhead expenses such as maintenance and utilities, accounting and office administration, insurance and 24-hour access to emergency assistance.	\$1,000
DOCUMENTATION – PERMITS, FORMS, ETC. – ES-02 Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate, clergy record where required, cremation application or interment permission form. Third-party fees charged for documents are not included. We provide unlimited Proof of Death certificates.	\$400
STAFF FOR CELEBRATION SSS-0001 Staff to coordinate and oversee the celebration for a maximum of 1.5 hours. Includes a funeral director and service associates to oversee the event.	\$500
STAFF FOR CELEBRATION - EVERY ADDITIONAL HOUR OR PART THEREOF - SSS-001A One staff member is required for up to 75 people, after which an additional staff member is required per 75 people.	\$150
STAFF FOR GRAVESIDE CELEBRATION (CASKET OR URN) SSS-002 Staff to coordinate and oversee a graveside celebration for a maximum of 30 minutes. Also applicable when not immediately following a celebration.	\$300
STAFF FOR GATHERING / HOURLY RATE – SSG-001 Staff to coordinate and oversee the gathering. Includes but is not limited to setting up the room/area (floral arrangements, pictures, memorabilia, casket/urn), cleaning and sanitizing, answering phones, greeting, and directing visitors, supervision of parking, provision of lounge services (coffee, tea, etc) and processing donations. For gatherings before a ceremony, this charge covers the time from the beginning of the gathering to the start of the ceremony, even if the staff present are the same staff provided for the ceremony.	\$150 per hour
STAFF FOR PRIVATE VISITATION - 30 MINUTES – SSG-002 Staff for identification of the deceased or for a private moment prior to disposition	\$50 per 30 minutes.

Explanation of Charges: Facilities

FACILITIES FOR DECEDENT CARE – ES-04 Secure interim shelter of remains for up to 72 hours after the transfer from place of death. \$60 fee per additional 24 hours or part thereof. Biohazardous waste management, environmental fees and the disinfection of all facilities and equipment used.	\$400
FACILITIES DECEDENT CARE – EXTENDED STORAGE ES-04-A When a decedent is in our care <u>longer than 72 hours</u> as a result of delay in arrangement confirmations or extended <u>delays for holding for a funeral service beyond 7 days which include the 72 hours.</u>	\$60 per day
FACILITY AND / OR EQUIPMENT FOR CELEBRATION - FFS-001 Designated facilities and / or use of equipment for the celebration for a maximum of 2 hours	\$500
Facilities and/or Equipment for Celebration FFS-001 - EVERY ADDITIONAL 30 MINUTES OR PART THEREOF - FFS-001A In cases where services may extend beyond the included 2 hours, each additional 30 minutes can incur a fee for the continued use of the celebration space.	\$75 per 30 minutes.
FACILITIES FOR PRIVATE OR COMMUNITY VISITATION / HOURLY RATE - FFG-001 Designated facilities for gathering. Fee is from the beginning of gathering up to the start of the ceremony, even if the ceremony is in the same room.	\$150 per hour
FACILITIES FOR PRIVATE IDENTIFICATION - 30 MINUTES - FFG-002 Designated facilities for identification of the deceased or for a private moment prior to disposition.	\$75 per 30 minutes
FACILITIES FOR RECEPTION: - RCP-001 Use of the reception room for up to 2 hours. Includes set-up and clean-up.	\$400
FACILITIES FOR RECEPTION (EXPANDED): - RCP-002 Use of the expanded reception room for up to 2 hours. Includes set-up and clean-up.	\$600

Explanation of Charges: Vehicles

MULTI USE VEHICLE - VCL-001 Used to transport funeral director and/or clergy to location of service and/or place of final disposition.	\$400
FINAL TRANSFER OF REMAINS - UPGRADE TO FUNERAL COACH - VCL-002 REQUIRES ES-06 Vehicle and staff to transfer the deceased to the final place of disposition or our Network Crematorium in our Funeral Coach.	\$150
TRANSPORT OF REMAINS – INITIAL TRANSPORT - Within 25 km- ES-03 Vehicle, a trained staff member, and specialized equipment to transfer remains into our care during business hours from the place of death. The after-hours surcharge is \$150 per event. Additional assistance costs \$150 per person / per event.	\$400
FINAL TRANSPORTATION OF REMAINS - ES-06 Vehicle and staff member to transfer the deceased to the final place of disposition or our Network Crematorium by service vehicle.	\$400
ADMINISTRATIVE VEHICLE - ES-07 General duty vehicle used in our daily operations to perform tasks such as registering the death, collecting cremated remains and making off-site arrangements., etc.	\$350
ADDITIONAL MILEAGE (VCL-003) In cases where the funeral home travels beyond 25 km from the funeral home, additional mileage is applied at the rate specified. 25 km is always deducted from the calculated total. Charged only in one direction.	\$2.25 per km

Explanation of Charges: Other Service Charges

This is a list of additional service charges that can apply in some cases. A funeral director will guide you on what is necessary.

FILLING OF AN OUTSIDE URN SCR-002 This fee applies when we fill an urn purchased outside our facility. Charged per urn	\$50
FILLING OF OUTSIDE KEEPSAKE JEWELLERY SCR-003 When keepsake or cremation jewellery has been purchased anywhere other than our facilities and is not purchased through Eternity's Touch, this fee applies when we fill jewellery or keepsakes. Charged per jewellery piece or keepsake urn.	\$25
REFUNDABLE DEPOSIT FOR CREMATED REMAINS -DCR-001 When human remains are to be cremated, payment of a refundable deposit may be required. If the cremated remains are not claimed within one year of the cremation, the deposit may be used to inter the cremated remains in common ground in a cemetery of the funeral home's choosing. If the cremated remains are claimed before they are interred, the deposit will be refunded.	\$350
CEMETERY EQUIPMENT SETUP CEM-001 Delivery, setup, use and removal of a lowering device and related equipment. <i>This fee is charged when a cemetery does not provide lowering equipment.</i>	\$500
SCATTERING OF CREMATED REMAINS - SCR-001 We will scatter cremated remains in accordance with Ontario and municipal laws and by-laws. For more information on scattering, you may refer to the Bereavement Authority of Ontario's Consumer Information Guide, or speak with one of our licensees.	<i>Varies on Distance</i> \$2.50 per KM
FUNERAL HOME SPRING INTERMENT FEE - SPR-001 Includes staff and vehicle for the transportation of the casket or urn for spring interment. Includes any necessary preparation(s) per cemetery regulation(s). <u>Graveside Service NOT INCLUDED</u>	\$150
SHIPPING OF CREMATED REMAINS (CANADA) SCR-004 When requested, the funeral home can ship cremated remains within Canada via Canada Post. This cost includes arranging shipment, dropping off the parcel and shipping within Ontario. Should the cremated remains be shipped to another province, there is an additional \$150 fee.	\$210 <i>For within Ontario</i> \$360 <i>For Outside Ontario.</i>
PROOF OF DEATH CERTIFICATES FOR A DEATH MORE THAN 5 YEARS AGO - ADM-001 If a Funeral Director's Proof of Death certificate is requested for a death that occurred more than 5 years before the request, this fee applies per 5 certificates.	\$50
Advanced Estate Assistance ADM-002 Our Advanced Estate Assistance ADM-002 service is an expanded offering on top of our basic aftercare services. By using advanced technologies, we are able to assist with cancellation of credit cards, transfer points from a number of points programs and assist with additional document certification as needed.	\$495
Advanced Estate Assistance - EXPEDITED APPOINTMENT - ADM-002A This fee applies when you request an aftercare appointment before the scheduled date or during the at-need arrangement meeting. Advance preparation of documents is required.	\$150

Guarantees

SERVICE SATISFACTION GUARANTEE

Our staff is courteous and understanding. Our facilities are comfortable and immaculate. Our services are handled with dignity and respect. We promise to do whatever it takes to ensure you're satisfied. If our attempts to resolve the issue are not to your complete satisfaction, we will reduce or eliminate the charge. We are the only funeral home in the area to offer this guarantee.

NO HIDDEN FEE GUARANTEE

Our No Hidden Fee Guarantee means that we explain the services, merchandise, taxes and third-party charges in your written estimate and contract. We identify any estimated charges and explain their basis before you agree to proceed.

The agreed price applies to the services and supplies described in your signed contract.

Third-party charges may include cemetery fees, newspaper notices and honoraria. Where an amount is not yet confirmed, we identify it as an estimate. Requested additions or changes are explained and recorded in writing, including their cost. Statutory rights and the terms of a guaranteed prepaid contract continue to apply.

Payment, Financing and Funding

For services at time of death:

Payment policy: A deposit of 20% of services and merchandise, plus full payment of disbursements, is due when the contract is signed. The balance is due within 30 days. After that date, overdue principal bears simple interest at 3% per year (0.25% per month), without compounding. Interest is not charged on interest. Accounts still unpaid six months after the contract date will be referred to a collection agency. Collection or court costs are payable only where authorized by law and the contract.

Financing through Flexiti or assistance from government agencies may be available to eligible applicants, subject to their terms and approval.

Accepted payment methods: cash, cheque, money order, bank draft, debit, Visa and Mastercard.

Pre-payment in advance of need:

For services that are being arranged pre-need, we offer two funding options when prepaying services or supplies:

Trust: You prepay for the agreed services and supplies, and we hold and invest the funds in trust as required by law until they are used or refunded. Your contract explains the trust arrangements, payment schedule and your right to information about the funds.

Insurance: An insurance or annuity policy may fund the services and supplies in a separate prepaid funeral contract. Payment options depend on the insurer. The policy and funeral contract have separate terms and cancellation procedures; cancelling one does not necessarily cancel the other. Your statutory rights remain unchanged.

Guarantee and changes: For guaranteed prepaid services and supplies, TFC honours the agreed guarantee when the contract's payment terms are met. Changes must be requested by an authorized person and documented in writing. We explain the price of additions or substitutions and any effect on funding before you agree. A change does not automatically void the guarantee for unchanged services and supplies. Surplus funds are dealt with as required by law and the contract.

Cancellation and refunds: An authorized person may request cancellation in writing. Refunds, deadlines and any permitted deductions are governed by the FBCSA, its regulations and the contract. We provide an itemized explanation of any deduction. Nothing in this price list limits statutory cancellation or refund rights. Additional information about payment, financing and funding options is available upon request.

When a Death Occurs

When a death occurs, there are many decisions to make, whether your loved one wanted a simple cremation or a traditional service. Our funeral directors will guide you through the arrangements. This checklist identifies information and documents that may be helpful.

- Full Legal Name _____ (Maiden Name) _____
- Date of Birth _____ Place of Birth (*City, Prov or Country*) _____
- Parents' Names (including Maiden Names) and Places of Birth

- Address _____
- Marital Status (Married | Common-Law | Divorced | Separated | Widowed | Single)
- Social Insurance Number (*Optional, but needed for benefits, etc.*) _____ - _____ - _____
- Their career and industry (*Miner, Mining*): _____ | _____
- Is there a will? Yes or No If yes; who is the estate trustee: _____

If Married, Common-Law, Separated or Widowed (*For Widowed we only need Name and maiden name*)

- Full Legal Name (and Maiden Name): _____
- Date of Birth: _____ Place of Birth: _____
- Social Insurance Number: _____ - _____ - _____ Place of Marriage: _____
- Date of Marriage: _____ | Date of Separation/Divorce: _____

Estate Trustee *Only if the estate trustee is not the spouse of the decedent*

- Full Legal Name _____
- Address: _____
- Telephone: _____ E-mail: _____
- Date of Birth: _____ Other Relation to Decedent: _____

Below is a list of documents that may be helpful to bring to the arrangement. If you do not have them, please do not worry.

- Birth Certificate
- Social Insurance Number Card
- Marriage Licence
- Will
- Decree of Divorce or Separation Agreement
- Driver's Licence, Health Card, Passport.

Notes

[illegible]

Common Items After A Death

- ☐ Draft an Obituary and send to staff@tfc.coop with a picture.
 - ☐ Locate Important Information
 - ☐ Social Insurance Number(s)
 - ☐ Copy of Will
 - ☐ Copy of Marriage License, etc.
 - ☐ Gather Clothing
 - ☐ Shirt (High-Necked) , Socks, Underwear, Pants or Dress, stockings, etc.

Licensed Staff & Affiliated Locations

Justin D. Leroux, General Manager
Funeral Director Class 1 – Licensee 303389
justin@tfc.coop

Krista Bowley, Funeral Director
Funeral Director Class 1 – Licensee 4740614
staff@tfc.coop

Although we are an independent cooperative, we work with a network of over 30 cooperatives throughout Ontario, Quebec and New Brunswick. This means we can offer support to assist you and your family no matter where we may be needed.

Our closest sister cooperative is:
Coopérative funéraire de l'Abitibi
 10 Rue Reilly, Rouyn-Noranda, QC J9X 3N9
 819 762-4033