

PRICE LIST

August 1, 2024

You deserve comfort, choice and affordability when planning final arrangements. At Timiskaming Funeral Cooperative Inc. our compassionate professionals understand your unique needs and will provide you with excellent service and great value. We guarantee it.

Timiskaming Funeral Cooperative Inc. is the regions only locally owned & operated Cremation,

Burial and Funeral Service Provider



Normal Business Hours Monday to Friday 9:00 a.m. to 4:00 p.m. 24 Hour Availability



Service bilingue disponible

Timiskaming Funeral Cooperative Inc. provides funeral and cremation services via:

Timiskaming Funeral Cooperative Inc. – FE 236 - Class 1

111 Burnside Dr. – P.O. Box 594 - Kirkland Lake, ON – P2N 3J5

Tel: 705-567-3565 staff@TFC.coop www.TFC.coop

Glen French – Managing Funeral Director

Patricia French - Senior Funeral Director

Krista Bowley - Junior Funeral Director

Cooperative Crematorium

Mailing Address P.O. Box 594 - Kirkland Lake, ON – P2N 3J5

10 Reilly St. Rouyn, QC

Glen French – Licensed Crematorium Operator

Patricia French - Licensed Crematorium Operator

Cooperative Membership

- Membership in the Timiskaming Funeral Cooperative is not required to receive services from our funeral homes. Membership in the Cooperative is a one-time fee of \$25.00
- The following benefits are included at no additional charge if the client was a member of the Timiskaming Funeral Cooperative at the time of their death. Services listed can be added or removed as per the Board of Directors.
- Discount: *The Timiskaming Funeral Cooperative Discount is available once (either on a prepaid or at-need funeral service contract). Current value of \$500.00
- Annual General Meeting: Members can attend, vote, and speak publicly regarding the direction and future of the Funeral Cooperative.
- To join the Cooperative today, simply visit www.TFC.coop and click "Become a Member"
- Our caring team remains available 24 hours a day, for assistance.
 Additional fees may apply outside of normal business hours. Speak to one of our staff for further details.

Locally Owned by our Members of the Timiskaming Funeral Cooperative Inc.

ESSENTIAL SERVICES

*PROFESSIONAL & STAFF SERVICES - ESSENTIAL SERVICES - ES-001

\$1015

Professional consultation with licensed personnel, including but not limited to expert advice on options to meet your needs, drafting notices, and advice regarding possible government benefits. Coordination of all activities, rites, and ceremonies before, during and after they have been provided by us, and those provided by third-party suppliers, such as the cemetery, crematorium, florists, and media outlets (death notices). Death notice will be posted on our website and shared on our social media pages at no charge. Also included are overhead expenses such as maintenance and utilities, accounting and office administration, insurance and 24-hour access to emergency assistance.

*DOCUMENTATION – PERMITS, FORMS, ETC. - ES-002

\$400

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to death registration, burial permit, coroner's certificate, clergy record where required, cremation application or interment permission form. Third-party fees charged for documents are not included. We provide unlimited Proof of Death certificates.

*TRANSPORT OF REMAINS - INITIAL TRANSPORT - Within 25 km- ES-003

\$400

Vehicle, a trained staff member, and specialized equipment to transfer remains into our care during business hours from the place of death, etc. After hour surcharge is \$150 per event. Additional assistance \$150 per person / per event.

*FACILITIES FOR DECEASED CARE - ES-004

\$400

Secure interim shelter of remains for up to 48 hours after the transfer from place of death. \$50 fee per additional 24 hours or part thereof. Biohazardous waste management, environmental fees and the disinfection of all facilities and equipment used.

*DECEASED CARE - ES-005

\$400

This service is a minimum requirement. The body is checked for personal effects (which will be returned to the authorized representative, unless otherwise instructed) and placed into the casket selected. When authorized, any of the following are services are provided at no additional cost, bathing, dressing, setting of facial features, basic hairdressing, embalming and cosmetics.

* FINAL TRANSPORTATION OF REMAINS - ES-006

\$400

Vehicle and staff member to transfer the deceased to the final place of disposition or our Network Crematorium by service vehicle.

* ADMINISTRATIVE VEHICLE - ES-007

\$400

General duty vehicle used in our daily operations to perform tasks but not limited to, register the death, pick up cremated remains from the crematorium, make off-site arrangements, etc.

TOTAL OF ITEMIZED ESSENTIAL SERVICES

\$3415

TIMISKAMING FUNERAL COOPERATIVE (TFC) MEMBER DISCOUNT ++

\$500

TOTAL OF DISCOUNTED ESSENTIAL SERVICES

\$2915

The Essential Services represents the minimum non-declinable services required to facilitate the disposition of a deceased person, whether by cremation or burial. This minimum service charge is applicable to every family we serve.

++ The TFC discount is available once (either on a prepaid or at-need funeral services contract).

STAFF SERVICES FOR SERVICE

STAFF FOR CELEBRATION - SSS-001

\$500

Staff to coordinate and oversee the celebration for a maximum of 1.5 hours. Includes funeral director and service associates to oversee funeral event.

EVERY ADDITIONAL 30 MINUTES OR PART THEREOF - SSS-001A

\$175

STAFF FOR GRAVESIDE CELEBRATION (CASKET OR URN) SSS-002

\$300

Staff to coordinate and oversee a graveside celebration for a maximum of 30 minutes. Also applicable when not immediately following a celebration.

FACILITIES FOR SERVICE

FACILITY AND / OR EQUIPMENT FOR CELEBRATION - FFS-001

\$500

Designated facilities and / or use of equipment for the celebration for a maximum of 1.5 hours.

EVERY ADDITIONAL 30 MINUTES OR PART THEREOF - FFS-001A

\$175

STAFF SERVICES FOR GATHERING

STAFF FOR GATHERING / HOURLY RATE - SSG001

\$150/HR

Staff to coordinate and oversee the gathering. Includes but is not limited to setting up the room/area (floral arrangements, pictures, memorabilia, casket/urn), cleaning and sanitizing, answering phones, greeting, and directing visitors, supervision of parking, provision of lounge services (coffee, tea, etc) and processing donations. Gatherings prior to a ceremony, this charge covers the time from the beginning of the gathering to the start of the ceremony, even if the staff present are the same staff provided for the ceremony.

STAFF FOR PRIVATE IDENTIFICATION - 30 MINUTES - SSG-002 Staff for identification of the deceased or for a private moment prior to disposition

\$75

FACILITIES FOR GATHERING

FACILITIES FOR PRIVATE OR COMMUNITY VISITATION / HOURLY RATE - FFG-001 \$150/HR Designated facilities for gathering. Fee is from the beginning of gathering up to the start of the ceremony, even if the ceremony is in the same room.

FACILITIES FOR PRIVATE IDENTIFICATION - 30 MINUTES - FFG-002

\$75

Designated facilities for identification of the deceased or for a private moment prior to disposition.

VEHICLES

Fee of \$2.25/ km (one way) per vehicle for travel over 25 km. All fees are per event.
VEHICLES LISTED BELOW INCLUDE A TFC DRIVER - *After 500 km one-way, overnight accommodation and meals may apply.

Multi Use Vehicle - VCL-001

\$150

Used to transport funeral director and/or clergy to location of service and/or place of final disposition.

Final transfer of remains - Upgrade to Funeral Coach - VCL-002 - Requires ES-006

\$150

Vehicle and staff to transfer the deceased to the final place of disposition or our Network Crematorium in our Funeral Coach.

RECEPTION

Facilities for a gathering where food and beverages are to be served. Catering is additional. We offer a variety of menus to choose from. Coffee, tea, dishware, cutlery, and use of the kitchen are included. Serving of alcohol requires a Special Occasions Permit obtained from the LCBO and the hiring of a Smart-Server. Refreshments must be ordered through the funeral home.

Facilities for reception: - RCP-001

\$400

Use of the reception room for up to 2 hours. Includes set-up and clean-up.

Facilities for reception: - RCP-002

\$600

Use of the expanded reception room for up to 2 hours. Includes set-up and clean-up.

Staff services for reception: - RCP-003

\$150

Smart-Server - RCP-004

\$75

One Smart-Server is required per 50 people. An appropriate license to serve alcohol is the responsibility of the client.

Catering Services - RCP-005

Variable

Please speak to the funeral director about catering options.

ADDITIONAL SERVICES & SUPPLIES

Photo Card Tributes - A&B-Variable Cost varies on size, quantity, customization, etc Variable

Commercial Music License / Music Download - MSC-001

\$25

Refundable Deposit for Cremated Remains -DCR-001

\$350

When human remains are to be cremated, payment of a refundable deposit may be required. If the cremated remains are not claimed within one year of the cremation, the deposit may be used to inter the cremated remains in common ground in a cemetery of the funeral home's choosing. If the cremated remains are claimed before they are interred, the deposit will be refunded.

Delivery, Set up, use and removal of Lowering Devise and related equipment

\$400

Scattering of cremated remains - SCR-001

Variable

We will scatter cremated remains in accordance with Ontario and municipal laws and by-laws. For more information on scattering, you may refer to the Bereavement Authority of Ontario's Consumer Information Guide, or speak with one of our licensees.

Funeral Home Spring Interment Fee - SPR-001

\$350

Includes staff and vehicle for the transportation of the casket or urn for spring interment.

Graveside Service NOT INCLUDED

DISBURSEMENTS

- Network Crematorium Cremation Fee - Please see Cremation Application for details & No Charge Urn Option Regular / Expedited / Oversize / Expedited - \$523/\$623/\$623/\$723

- Coroner's Certificate Fee:

\$75

- Municipal death registration fee: Kirkland Lake

\$30

- BAO - Bereavement Authority of Ontario - Consumer Protection Fee:

\$30

- Clergy / church / celebrant / musician honourarium(s): Client to pay directly.

Variable

- Media notices: (Newspaper / Radio / Online)

Variable

CASKET & GRREN CASKET OPTIONS

The following caskets listed are those generally available. Additional options may be available in stock or may be available for shipment from the manufacturer for an additional shipping surcharge. Unless otherwise noted, all caskets listed are standard adult size.

Minimum requirements for a casket:

For burial: The least expensive wood casket is suitable and is required by most cemeteries' by-laws for interment, in the interest of the health and safety of the workers involved in the interment process. A metal casket may also be used for burial. A growing number of cemeteries in Ontario offer "green" burials, which may consist of interment of a body without a casket.

For cremation: A body must be presented to the crematorium in a rigid, leak-proof casket that is made of a combustible material, such as wood or cardboard. Caskets containing non-flammable, hazardous material or chlorinated or fibre-reinforced plastic, other than incidental metal, cannot be used for cremation. We offer a selection of inexpensive caskets below that are suitable for cremation.

The following caskets are suitable for cremation and have no interior:

Batesville Casket Co. = BCC

| The following cubicub are ballable for elemation and have no interior. | | | | | |
|--|--|--------|--|--|--|
| Manufacturer, Name & Model # | Description | Price | | | |
| ECC-FBC – 22" | Fibreboard Base with Basic Transfer Cover | \$350 | | | |
| VCC-CR199-00001 – 24" | Wooden Base with Basic Transfer Cover | \$350 | | | |
| VCC-CR199-00005 – 26.5" | Wooden Base with Basic Transfer Cover | \$475 | | | |
| VCC-Glen Cove – 879-00033 | Natural Finish Veneer Wood Container | \$775 | | | |
| The following caskets are suitable for burial or cremation and have interiors: | | | | | |
| Manufacturer, Name & Model # | Description | Price | | | |
| VCC - Hampton - 90-901-92 | Grey Cloth Covered Particle Board / White Interior | \$1075 | | | |
| VCC - Founders - Y330029 | Veneer Chestnut Construction / Crepe Interior | \$1975 | | | |
| VCC - Puma – WR252-00180 | Poplar & Veneer, Satin Finish / Linen Interior | \$2275 | | | |
| BCC – Lynx Brown – 262858 | Veneer Construction / Crepe Interior | \$2975 | | | |
| BCC – Clifton RENTAL – 263630 | Hardwood Construction / Crepe Interior - Includes Insert | \$1975 | | | |
| VCC – Dominion – WR220-00379 | Solid Maple Construction / Crepe Interior | \$3775 | | | |
| BCC – Camden Oak – 246688 | Solid Oak Construction / Velvet Interior | \$4775 | | | |
| The following caskets are not suitable for cremation: | | | | | |
| Manufacturer, Name & Model # | Description | Price | | | |
| VCC - Monarch - 260-00082 | 20 ga. Beige Steel Construction / Crepe Interior | \$3075 | | | |
| BCC – Heirloom Pewter - 242475 | 20 ga. Pewter Steel Construction / Crepe Interior | \$3175 | | | |
| VCC – Atlantic Blue – 250-00181 | 18 ga. Blue Steel Construction / Crepe Interior | \$3975 | | | |
| Manufacturer, Name & Model # | Description | Price | | | |
| NCC Eden-2 | Plain poplar, unbleached cotton interior | \$1470 | | | |
| NCC, Eden 101 | Plain poplar, unbleached cotton int., wood dowel handle | \$2570 | | | |
| *NCC, Willow Carrier, PI-Tray | Rigid paulownia wood & bamboo reinforced base, | \$1270 | | | |
| TVOC, WINOW Carrier, F1-11ay | unbleached cotton interior with Unbleached shroud | | | | |
| NCC, Bamboo Coffin, PI-Coff | Bamboo weave, unbleached interior cotton | \$1970 | | | |
| Northern Casket Co. = NCC - Victoriaville Casket Co. = VCC | | | | | |

Ericault Casket = ECC

URNS, URN VAULTS, VAULTS, ETC

Additional options may be available in stock. Please see Funeral Home for availability.

URNS, KEEPSAKE URNS & URN VAULTS

| Manufacturer, Name & Model # | Description | Size | Price |
|---------------------------------|-------------------------------------|------------|-------|
| JA / Bio Floral / 10-Divers-JA | Multi Floral Pattern/ Biodegradable | 10.75"x7" | \$199 |
| JA / Pludra Grey / 29-060357-JA | Painted Grey Metal Construction | 9.25"x7" | \$239 |
| CM / Infinity Pewter / 129-A210 | Pewter Finish Alloy Construction | 10.4"x6.3" | \$489 |
| CM / Flying Doves / 149-A572 | Blue Alloy Construction with Birds | 9.8"x6.9" | \$489 |

VAULTS & GRAVE LINERS

Outer burial containers listed are for standard adult size caskets. Oversize vaults are available if required. A vault or grave liner is recommended when conditions such as poor drainage occur, or for practical / aesthetic reasons.

| Manufacturer, Name & Model # | Description | Price |
|------------------------------|--|--------|
| ECC – Wooden Rough Box – 01 | Wooden Rough Box & Cover / No Interior or Finish | \$970 |
| ECC – Standard Steel | Steel Vault, Copper Colour Finish with end opening | \$2490 |

STATIONERY

| Stationery / Tribute Supplies - STN-001 - Guest Book, 25 Thank You Cards, and a Candle. | \$125 |
|---|-------|
| Standard Graphic Design Fee - STN-002 - Applicable for a photo Restoration (only) Fee is per photo. | \$25 |
| Personalized Memorial Cards - Available in Various Quantities Personalized Bookmarks - Available in Various Quantities Personalized Post Card Size Memorial Cards - Available in Various Quantities | |
| Personalized Round Candle - CNDL-001 | \$25 |
| Personalized Square Candle - CNDL-002 | \$35 |

GUARANTEES

SERVICE SATISFACTION GUARANTEE

Our staff is courteous and understanding. Our facilities are comfortable and immaculate. Our services are handled with dignity and respect. We promise to do whatever it takes to ensure you're satisfied. If our attempts to resolve the issue are not to your complete satisfaction, we will reduce or eliminate the charge. We are the only funeral home in the area to offer this guarantee.

NO HIDDEN FEE GUARANTEE

Funeral and Cremation costs can be very confusing. Often times other funeral & cremation providers may quote what seems like a low price, but actually they do not give you the complete costs and there will be hidden add on charges after you have chosen to utilize their services. We have made it easier to understand by creating our "No Hidden Fee Guarantee".

We guarantee that the price we give you over the phone or in person, will be the price that you will pay.

Cash advance items and cemetery expenses are not included: What some funeral homes fail to disclose are the additional fees that may be necessary. These include cemetery expenses, obituaries, honorariums, catering, sales tax, etc. We will be more than happy to provide you a quote so that you will have an estimate that is as accurate as possible. Additional fees unknown to the Funeral Home at the time of quotation are not guaranteed.

SERVICE PACKAGE OPTIONS

The service packages below are the ones most selected by our families; however, many other options are available to you. One of our funeral directors can explain your options to you and help you create a unique service that meets your wishes and honours your loved one in a meaningful way.

| | Traditional Service | Memorial Service | Graveside Service | Celebration / Reception | Direct Cremation |
|---|------------------------|---------------------|----------------------|----------------------------|---------------------|
| Professional and staff services | \$1015 | \$1015 | \$1015 | \$1015 | \$1015 |
| Documentation | \$400 | \$400 | \$400 | \$400 | \$400 |
| Deceased Care | \$400 | \$400 | \$400 | \$400 | \$400 |
| Facilities for Deceased Care | \$400 | \$400 | \$400 | \$400 | \$400 |
| Initial transfer of remains | \$400 | \$400 | \$400 | \$400 | \$400 |
| Administration vehicle | \$400 | \$400 | \$400 | \$400 | \$400 |
| Final transfer of remains (Van) | \$400 | \$400 | \$400 | \$400 | \$400 |
| Final transfer of remains (Funeral Coach) | \$150 | \$150 | \$150 | | |
| Facilities – Visitation | * | * | * | | |
| Facilities – Celebration | \$500 | \$500 | | | |
| Staff Services – Visitation | * | * | * | | |
| Staff Services – Celebration | \$500 | \$500 | \$300 | | |
| Facilities for Reception (Sm. Room) | * | * | * | \$400 | |
| Staff Services for Reception | * | * | * | \$150 | |
| Multi Use Vehicle | \$150 | \$150 | | \$150 | |
| Total of Itemized Services | \$4715 | \$4715 | \$3865 | \$4115 | \$3415 |
| TFC Member Discount | \$500 | \$500 | \$500 | \$500 | \$500 |
| Total of Discounted Services | \$4215 | \$4215 | \$3365 | \$3615 | \$2915 |

^{* =} Can be added for an additional fee if requested Applicable taxes are not included in the costs indicated.

GREEN PACKAGE SERVICE OPTIONS

Our Kirkland Lake location is pleased to be recognized by the Green Burial Council as a green Funeral Home. Our Green service packages below provide different options that can be tailored to honour and celebrate the life of your loved one in a unique and meaningful way.

What is a Green Burial?

We define "Green Burial" as a way of caring for the deceased with minimal environmental impact that aids in the conservation of natural resources, reduction of carbon emissions, and the restoration and / or preservation of habitat. A Green Burial means placing your loved one in a biodegradable casket, with no outer liner or vault and no formaldehyde based preparation of the body.

| | GREEN FAREWELL | GREEN GATHERING | GREEN SIMPLE BURIAL |
|---|-------------------|--------------------|------------------------|
| Professional and staff services | \$1015 | \$1015 | \$1015 |
| Documentation | \$400 | \$400 | \$400 |
| Deceased Care | \$400 | \$400 | \$400 |
| Facilities for Deceased Care | \$400 | \$400 | \$400 |
| Initial transfer of remains | \$400 | \$400 | \$400 |
| Administration vehicle | \$400 | \$400 | \$400 |
| Final transfer of remains (Van) | \$400 | \$400 | \$400 |
| Final transfer of remains (Funeral Coach) | \$150 | \$150 | \$150 |
| Facilities – Visitation | * | * | * |
| Facilities – Celebration | \$500 | \$500 | |
| Staff Services – Visitation | * | * | * |
| Staff Services – Celebration | \$500 | \$500 | \$300 |
| Facilities for Reception (Sm. Room) | * | * | * |
| Staff Services for Reception | * | * | * |
| Multi Use Vehicle | \$150 | \$150 | |
| Total of Itemized Services | \$4715 | \$4715 | \$3865 |
| TFC Member Discount | \$500 | \$500 | \$500 |
| Total of Discounted Services | \$4415 | \$4215 | \$3365 |

^{* =} Can be added for an additional fee if requested

Applicable taxes are not included in the costs indicated.



PAYMENT, FINANCING AND FUNDING

For services at time of death:

Payment policy - Payment Policy: At the time of signing the contract, the purchaser is responsible for making a deposit of 50% of the services and merchandise and full payment of the disbursements. The remaining balance will be due within 30 days. For your convenience, we accept payment options via cash, cheque, money order, bank draft, etransfer, debit card and credit card payment. If a balance remains after 30 days from the date of signing the contract, interest will be applied to an unpaid balance at the rate of 3% per month, equaling out to 18% at 6 months. Following the 6-month time frame, any outstanding accounts receivable will be sent to a debt collection agency. Collection agency and / or court costs are the responsibility of the purchaser.

Financial assistance may be available with Flexiti, or government agencies and only for those who qualify.

We accept Cash, Cheque, Bank Draft, Visa / MasterCard, and E-Transfers sent to staff@TFC.coop

Pre-payment in advance of need:

For services that are being arranged pre-need, we offer two funding options when prepaying services or supplies:

Trust: You pay for the services and supplies at today's price, and we will place your money in a trust account, where it will accrue interest until the prepaid contract is fulfilled (when the services and supplies are delivered). Pre-payment can be made by direct withdrawal or void cheque. Funds are held in the purchaser's name.

Insurance: You may purchase an insurance or annuity policy through us, where the proceeds of the insurance / annuity policy will be used to pay for the services or supplies at the time they are delivered. Payment may be made by credit card or cheque for single payments. Time payment plans may be made by pre-authorized chequing. The policy is held in your name and assigned to the funeral home. Terms and conditions and cancellation policies are set by the Insurance Company.

Guarantee: When paid in full in accordance with the payment terms set out in the prepaid contract, the prepaid contract is guaranteed. The total payment(s) made plus interest / growth earned will be applied to the future price of the services and supplies. If the total payment(s) plus interest / growth earned are insufficient to cover the total future price of the prepaid services and supplies, we will absorb the difference as a loss. Any funds more than the total future price of the prepaid services and supplies will be returned or applied toward additional services, supplies and disbursements purchased at the time of need, as applicable. Conditions apply. Any changes to the prepaid contract may result in the prepaid contract being null and void and a new contract being executed with current pricing at the time changes are made.

Additional information about payment, financing and funding options is available upon request.